Hotline OK Needed for VSC/CUC Service Work

Currently Applies To: ALL Vehicles

Got a vehicle in your shop for service that's covered by a Honda Care Vehicle Service Contract (VSC) or the Honda Certified Used Car (CUC) Program? Before you start work, make sure the service advisor who wrote up the RO calls the VSC/CUC Claims Hotline for approval. You can't start work without it. A Tech Line reference number doesn't give your shop the green light to do repairs under these programs. And it doesn't guarantee payment for the work.

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